

REFUND POLICY

1. In the situation where an item(s) included in a ClassKit is unavailable, and there is no suggested replacement, the local ClassKit Dealer will-
 - A. Process a credit to the respective ClassKit purchaser's credit card account for the Retail Price of that item; or,
 - B. Write a check to the respective ClassKit purchaser for the Retail Price of that item; or,
 - C. Write a check to the school for the total Retail Price of all such unavailable items; or,
 - D. Issue a store credit to the school for the total Retail Price of all such unavailable items.

Which option chosen is the sole decision of the local ClassKit Dealer.

2. The second situation where a refund would be allowed is when a complete ClassKit(s) is being returned, due to the student(s) not beginning classes at that respective school. In that instance the local ClassKit Dealer will-
 - A. Process a credit to the respective ClassKit purchaser's credit card account for the Retail Price of that ClassKit (less any late fees, school fees or non-ClassKit assessments); or,
 - B. Write a check to the respective ClassKit purchaser for the Retail Price of that ClassKit (less any late fees, school fees or non-ClassKit assessments); or,
 - C. Write a check to the school for the total Retail Price of all such returned ClassKit(s) (less any late fees, school fees or non-ClassKit assessments); or,
 - D. Issue a store credit to the school for the total Retail Price of all such returned ClassKit(s) (less any late fees, school fees or non-ClassKit assessments).

Which option chosen is the sole decision of the local ClassKit Dealer.

Any other circumstances not covered above would be handled by the local ClassKit Dealer, whose decisions are deemed final.

each ClassKit ordero receive a refund on an item(s) that ClassKit cannot provide that was included within a sold ClassKit:

Contact your school's ClassKit administrator, referencing the order number in question.

Indicate to that administrator-

The reason for the return-

Item not available, nor any suitable replacements available; and,

The quantity of item(s) to be refunded

The ClassKit administrator will contact your school's ClassKit dealer, who will initiate the replacement/pickup of said items.

Return the item(s) in question to the school, and-

If the replacement item(s) is to stay at school, the administrator will handle that exchange

If the item(s) is to go home with the student, then the administrator will contact you when the replacement item(s) are available.

To return a ClassKit you received in your ClassKit order:

I. Contact your school's ClassKit administrator, referencing the order number in question.

II. Indicate to that administrator-

A. The reason for the return-

1. (incorrect grade supplied, student(s) leaving school)

NO OTHER REASONS FOR A COMPLETE CLASSKIT RETURN ALLOWED

III. The ClassKit administrator will contact your school's ClassKit dealer, who will initiate the pickup of said items.

IV. Return the item(s) in question to the school, and-

A. Your ClassKit Dealer will pickup the ClassKit(s) and issue either a credit entry to your credit card account or a check in the amount of the Retail Price of the ClassKit (less any school fees).